

**Terms of Business (& Legal note)**

All information given on the magical usage of items in this catalogue is strictly legendary. Items are therefore offered for their curiosity value only. Goods offered subject to availability, if not currently in stock we will substitute with nearest available, or send you a Credit Note or refund as appropriate.

**PAYMENT with order, all prices are in POUNDS STERLING only,**

Cheques and P.O.'s payable to 'Raven'  
Cash should be sent by Recorded Delivery (this may be cheaper for you than buying Postal Orders) If sending coins, please tape them to card to stop them moving in the envelope. We take CREDIT/DEBIT CARDS— Switch, Maestro, Solo, Mastercard & Visa—so you can ring us (01482 632512) and place your order—there is a 60p charge for this service.

**POSTAGE U.K. & N.I. £3.00 per order**

We can send goods by Special Delivery (U.K. mainland only) this costs £7.00 per parcel under 2kg

**POSTAGE EIRE & E.U. £6.00 per order**

Postage Rest of World £15.00

We take every care wrapping your parcel but can take no responsibility for what happens to it after it enters the postal system, If you would like to **insure** your goods against loss please add **£1.00** to Postage (U.K. & N.I. Only—and we must have your Post Code for this) This will mean that your parcel will have to be signed for.

**PLEASE ALLOW 28 DAYS FOR DELIVERY**

We try to despatch goods as quickly as possible and orders are usually out within 14 days of our receiving them BUT NOT ALWAYS, so please allow plenty of time for Birthdays etc. If you do need something for a special date, we will try our best to oblige, but even we find the impossible hard to do.

There are many items in our catalogue which are HAND MADE, they will not just be pulled straight off a shelf, and this takes time, so please be patient. Do remember to keep a copy of your order, and if you haven't heard from us within 5 weeks, please write or telephone.

*Christmas again falls on the 25th December, try not to let it take you by surprise.*

We work from home (not a 'shop'), so if you would like to pick up your order please check with us first that this is convenient—we have got a life! (And do not try to ring during Formula 1 qualifying or races unless you are happy talking to the answerphone)

THE ANSWERPHONE does not bite, so please do leave a message. Wait for the beep then leave your name and phone number including local area code, or other message and we will ring you back.

Best wishes, Blesséd Be!  
Chris & Graham



Christine P Sempers & C. Graham Raven



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If you'd like to get info by email from us, please give us your email address



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